

Mac(PPC)	RS6000 AIX 4.1.4 and above
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A list providing details for all the drivers that are supplied with the DataDirect SequeLink ODBC Edition Interface, provided with Gentia, is as follows:

	Win NT 3.51	Win NT 4.0	HP-UX 10.01, 10.10	HP-UX 10.20, 11.00	AIX 4.1	AIX 4.2, 4.3	Solaris 2.5, 2.6
ODBC Socket	A*~	A*~		A*	A*	A^	A*
DB2 Universal Database Enterprise Edition V5.0	A	A			A	A	
DB2 Universal Database Workgroup Edition V5.0	A	A			A	A	
OpenIngres 1.x	A	A	A	A	A	A	A
OpenIngres 2.0	A	A	A	A	A	A	A
Informix SE 5.0.1, 5.0.2+			A	A	A	A	A
Informix OnLine 5.0.1, 5.0.2 – 5.0.8			A	A	A	A	A

	Win NT 3.51	Win NT 4.0	HP-UX 10.01, 10.10	HP-UX 10.20, 11.00	AIX 4.1	AIX 4.2, 4.3	Solaris 2.5, 2.6
Informix SE 7.1x, 7.2x			A	A	A	A	A
Informix OnLine 7.1x			A	A	A	A	A
Informix OnLine 7.2x	A	A	A	A	A	A	A
Informix OnLine 7.3x		A		A		A	A
Informix Universal Database 9.12+		A		A		A	A

Informix Dynamic Server (w/ or w/out options)		A		A		A	A
Oracle 7.1x, 7.2x, 7.3x	A	A	A	A	A	A	A
Oracle 8.03				A	A	A	A
Oracle 8.04		A		A		A	A
MS SQLServer 6.5	A	A					
Sybase System 10.3x			A	A	A	A	A
Sybase System 11.x	A	A	A	A	A	A	A
Sybase Adaptive Server	A	A	A	A	A	A	A

Symbol	Meaning
A	SequeLink Server is available
*	SequeLink Server ODBC Socket provides server access to other data through ODBC and comes bundled with a single DataDirect Connect ODBC Driver version 3.x
~	The ODBC Socket on Windows NT is validated with DataDirect Connect ODBC drivers for Btrieve, dBASE, Excel, Paradox, Progress and Text files and the Microsoft Access 97 ODBC driver.
^	Supports version 4.2 only.

Common Questions

What support will be provided for platforms which are no longer delivered?

Support will be provided by Gentia Software Hotline services for platforms which are no longer delivered for the following periods:

Client Platform	Hotline Support provided until
Windows™ 3.x	April 1999
OS/2 Warp	April 1999

Mac(FP)	August 1998
Mac(LC)	August 1998
HP	August 1998
UnixWare	August 1998
NeXT	August 1998
Server Platform	Hotline Support provided until
Netware	August 1998
OS/2 Warp	April 1999

Any major problems reported on the above platforms that prevent customers operating their production systems will be fixed during the support period. No new enhancements will be added to the above platforms once they are in the support period.

Can a customer use a Gentia 4.0 client and a Gentia 5.0 server ?

No. A customer will not be able to mix client and servers for different versions of Gentia.

What platforms is Gentia 5.0 released on ?

Gentia 5.0 has been released on the following platforms:

Client Platform	Server Platform
Windows 95/98	Windows NT
Windows NT	SUN Solaris
Mac (PPC)	HP 9000
SUN Solaris	RS 6000 / AIX
	Dec Alpha (NT)
	DRS6000
	UnixWare
	Generic SVR4
	Pyramid

What will the effect be if a customer moves their application to a different platform?

One of the major strengths of Gentia is the ability to develop an application on one platform and run the same application on a different platform without change.

What guarantees can be provided by Gentia Software that the other client and server platforms currently supported by Gentia will be supported in the future?

Gentia Software continually monitors the usage and demand for different operating systems and platform support both within our customer base and within the market in general. As a result of this, mid to long term planning is carried out in terms of which platforms are important to our customers and potential customers. While we can give no guarantee that any specific platform will be supported indefinitely, any prospective user of a particular platform will be informed before purchase if that platform may be terminated in the near to mid term. Where such a platform is already in use by a customer, adequate notice will be given and the product will continue to be supported for a minimum of twelve months after the last release on that platform. The software business, including operating system/hardware combination, is in a constant state of evolution and Gentia Software has to respond to changing market demands in a timely fashion.

Why have we stopped support for the Windows™ 3.1x client?

It has been well documented in the industry that Microsoft are no longer promoting the development of software for this platform. From a Microsoft point of view the plan is to migrate existing Windows™ 3.1x customers to Windows 95 or NT. The plan is to stop supporting the Gentia Windows™ 3.1 client by April 1999 thus providing all Microsoft customers enough time to upgrade.

Another reason for extending the support period for the Windows™ 3.1x client is that in certain regional markets this version of Windows is still the preferred operating system. Given the company's development plans for these areas and the release of the Gentia Internationalization version at the end of March 1998, the support for this version has been extended to enable us to develop these markets.

In addition, the Windows 3.1x version of Gentia is reliant on Win32S to enable the Gentia 32 bit architecture to operate in a 16 bit environment, however, Microsoft no longer support this program.

Why have we stopped support for OS/2 Warp client and server?

Following continued confusion over the long term future of this operating system, and the decrease in market share, we have decided that OS/2 is no longer a strategic platform for Gentia.

Why have we stopped support for the Mac(LC) and Mac(FP) clients?

Although we have a number of customers still using these machines the number is diminishing rapidly, with most customers planning to upgrade the machines to the PowerMac in the next 12-18 months. In addition, Apple Macintosh are no longer developing these machines and consequently they are not available to purchase.

The support period provided for the Mac(LC) and Mac(FP) clients should provide enough time for customers to upgrade the Apple Macintosh equipment in line with their own upgrade policy.

Why have we stopped support for the HP, Unixware and NeXT clients?

The design and architecture of Gentia provided Gentia Software with the ability to introduce a number of similar client platforms with minimal development effort. Since the introduction of Gentia the number of customers using the HP, Unixware and NeXT clients version has been minimal, and their longer term plans are move towards the more popular client platforms.

What happens if a customer only uses Windows™ 3.1 clients and has no plans to upgrade?

If a customer has no long term plans to upgrade from Windows™ 3.1x they can choose to run their applications using the last version of Gentia to support this platform and not upgrade to future releases of Gentia.

How can a customer upgrade to future versions of Gentia and use unsupported client platforms?

Customers could use the Gentia Websuite product to run applications on Windows 3.1x or OS2/Warp using browser products such as Netscape, Microsoft IE and Sun Hotjava. In order to develop applications customers would require a standard Gentia client running on a supported platform.
